Terms of use

Conditions for browsing and using KSLBR’s institutional website.

1. Website purpose

This website presents KSLBR, its solutions, offices, documents and news, and supports contact, quotation requests and Ombudsman reports. Use must comply with these terms, the privacy notice and applicable law. This version has no user accounts, online checkout or proprietary cargo tracking.

2. Quotes and contracts

Submitting a form does not create a contract, reserve capacity, confirm a shipment or accept a price or deadline. Feasibility, commercial conditions, responsibilities and required documents are assessed by the team and formalized in a specific proposal or contract. Institutional information does not replace those conditions.

3. Responsible channel use

Provide relevant and truthful information to the best of your knowledge. Do not use the website for unlawful messages, threats, spam, malicious code or unauthorized access attempts. When referring to other people in a report, limit data to what is needed to examine the issue. Do not submit passwords, bank details or complete identity documents through forms.

4. Ombudsman channel and response

The Ombudsman channel receives reports, complaints, suggestions, compliments and requests concerning KSLBR. Identification is optional, but an individual response requires contact information. It is not an emergency service or a substitute for competent authorities. Submission confirmation means receipt by the forwarding service and does not predetermine an outcome, investigation deadline or solution.

5. Content, documents and links

Brands, text and materials are presented for institutional purposes, respecting their owners’ rights. News identifies its date and source and is not individual customs, financial or legal advice. Original institutional documents retain the version stated in each file; consult the team about their application to a specific operation. External websites have their own terms.

6. Availability and legal rights

Maintenance, outages and updates may occur. If you have difficulty, call +55 (11) 3238-9788 or email contato@kslbr.com. These terms do not waive rights under Brazilian law or exclude liabilities that law does not allow to be limited. Matters are handled under applicable law and jurisdiction rules; merely accessing this website does not impose an exclusive venue. Version dated November 5, 2026.

Online version and documents: https://kslbr.com/en/termos-de-uso/